



WILSON ALARM SYSTEMS LIMITED

Standard Callout Charge Tariff

Should a fault occur on your alarm system outside of the annual visit and an engineer is required to attend site to rectify, then callout charges apply.

Accurate as of 1st January 2026

Subject to change without prior notice

For customers with a Maintenance Plan with us

Time	Tariff (ex VAT)
Mon – Fri 9am to 5pm	£109.00
Non-working hours, weekends, holidays	£139.00

All costs shown are for the first ½ hour on site

- Additional time on site £40.00 plus VAT per ½ hour

Parts are not included and will be charged as extra.

For customers without a Maintenance Plan with us

Situation	Intruder or CCTV tariff
They do not want a Maintenance Plan	£275.00 plus VAT
They want a Maintenance Plan	£99 plus VAT one-off + £8.75 plus VAT on DD per month (per system) or £15.75 plus VAT on DD per month (both intruder and CCTV)

All costs shown are for the first ½ hour on site

- Additional time on site £40.00 plus VAT per ½ hour

Parts are not included and will be charged as extra.

We do not service customers without a Maintenance Plan outside of standard office hours.



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